

# ADOPT-A-FAMILY

## Frequently Asked Questions

The holidays are coming! Join us in providing hope this holiday season. Every year, through our Adopt-A-Family program, community members and local organizations come together to make the holiday very special for our clients and their families.

### **How does it work?**

The program matches each donor with a family who is a client of The Guidance Center. Families come from one of our three clinics: Long Beach, Compton and San Pedro. Adopted families come from all different backgrounds and face many challenges and hardships. We serve families of all sizes and truly appreciate adoptions of any of the families that we serve.

### **How do I know what to buy?**

We'll provide you with a brief summary about the family as well as their wish list to help with shopping.

### **How much should I spend?**

We ask that you spend whatever you are comfortable with and can afford. For example, for a family of four you might spend \$250-\$500.

### **Do I need to wrap the presents?**

Yes, we welcome and encourage you to wrap the presents and label them with the names of each family member. Bringing the gifts in a big bag or box is also very helpful.

### **Where should I drop the presents off?**

Please deliver all presents to our Long Beach Headquarters at 1301 Pine Ave. Long Beach, CA 90813

### **When should I drop the presents off?**

We'll send an email to all donors to sign up for a scheduled drop off time. Please note all presents must be delivered between 12/4/19 and 12/18/19 to ensure we can give the presents to the families in time for the holiday. \*IMPORTANT: Our offices are closed 12/23/19-1/1/20.

### **Whom should I say the presents are from?**

We prefer donors to remain anonymous to the families. You are welcome to say the gifts are from "Santa," "Santa's Elves," "Angels," etc.

### **Can I meet the family?**

Due to client confidentiality and safety, you will not be able to meet the families in person. However, you will get the chance to meet with members of our staff who work closely with the families.

### **Can I donate money instead?**

Of course! If you would like to participate but are unable to shop for gifts, you can make a donation of any amount and we will give it to a family through a Visa gift card so they can go shopping on their own!